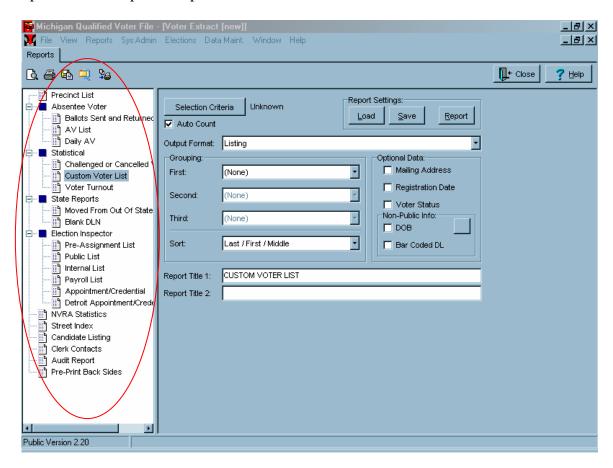
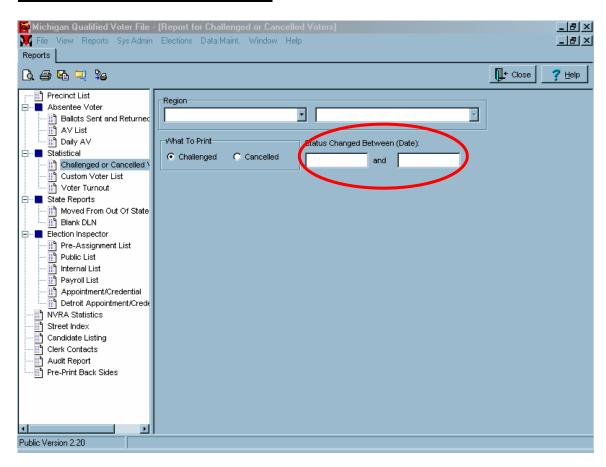
Chapter 7 - Reports

The Reports Module screen has been changed significantly. To go to the reports module, click on *Reports*, then *Reports Module*. All reports will be list on the left side of the screen. As you highlight each report on the left, the right side of the screen will change to reflect the print options for that specific report.



Statistical and Informational reports are designed to give you a variety of information about your database in several different formats. This is also where you can generate public lists.

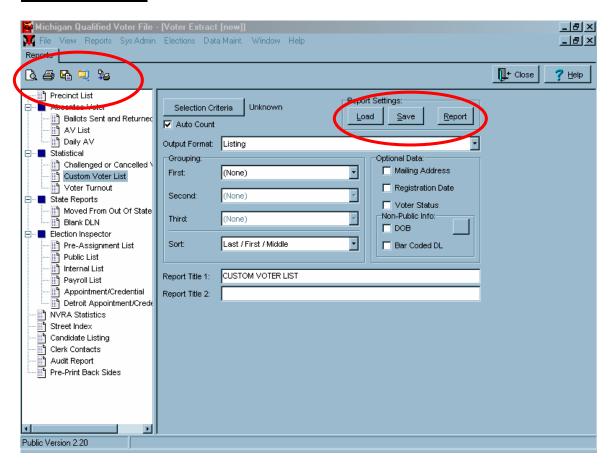
Challenged or Canceled Voters Report



This report is designed to give you a list of voters who have been Challenged or Canceled on or after a specified date. This report includes the voter's name, address, ID number, date of birth, date of the status change and the reason for the status change.

Action	Result
From <i>Reports</i> in the menu bar, go to <i>Statistical</i>	The Report for Challenged or Canceled
and Informational, and click on Challenged or	Voters screen is displayed.
Canceled Voters.	
Select the Region. In the What to Print box	Your list will contain either voters with the
choose either Challenged Report or	"Challenged" status or with the "Canceled"
Cancellation Report.	status.
Enter a date in the Status Changed On or After	Your list will contain the names of voters
(Date): field.	whose status changed on or after the date
	entered. If no date is entered, the list will
	contain everyone in the database with the
	specified status.
Choose Preview, Print, Print to File or Send To	The report will start printing immediately, be
Local Report Queue and click on the [OK]	saved to a disk, or sent to the <i>Local Report</i>
button.	Queue. You are returned to the QVF Main
	Desktop.

Custom Voter Lists



The new print option icons are located in the upper left corner of the screen. From left to right they are as follows:

- 1. Print preview
- 2. Print now
- 3. Save to disk
- 4. Zip file
- 5. Print later

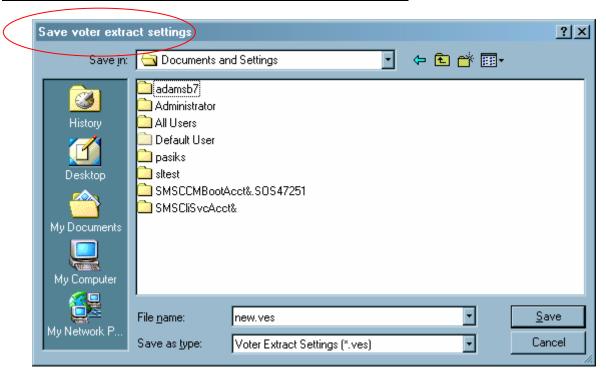
The *Custom Voter List* screen allows you to access a wide variety of information. Public lists created in the *Custom Voter List* screen will automatically contain the following information: Name, Precinct, Residential Address, Permanent AV, Voted/AV, Year of Birth and Gender. Options exist for including additional information. However, it should be noted that "Non-Public" information should not be given to the public. You are also able to generate mass ID cards and Master cards from this screen. Mailing labels can be generated in either a large (1.33 x 4 in.) or a small (1 x 2 5/8 in.) format.

Action	Result
Under <i>Reports</i> in the menu bar go to the	The <i>Custom Voter List</i> screen appears.
Reports Module then to Statistical and	
Informational; select Custom Voter List from	
the sub-menu.	
Click on the [Selection Criteria] button.	The Custom Voter List Selection Criteria
	screen appears.
Tabs in the Custom Voter List Selection	A list of pertinent criteria appears.
Criteria screen allow you to choose multiple	
sort options	
Click on a tab.	
Place a check mark in the field Select Specific	The items in the grid become enabled.
Items to Include.	
Highlight the items you want applied to your	Sorting criteria are established.
list. You can highlight more than one item by	
•	
•	
-	Your selection criteria are expanded.
The state of the s	
	•
	between those dates.
•	
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	Toka with calcution anitaria arragge
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-	
	DUNES ALC HIGHACU.
11 7 1	Only those voters with the statuses checked
	· ·
	will appear on your report.
, ,	
Criteria screen allow you to choose multiple sort options Click on a tab. Place a check mark in the field Select Specific Items to Include. Highlight the items you want applied to your	A list of pertinent criteria appears. The items in the grid become enabled.

Action	Result
When you have finalized your selection criteria	There will be a wait of up to several minutes
click on the [OK] button.	as your list is sorted. The length of time will
	depend on the size of your jurisdiction and the
	number of factors you have entered for your
	sort options. Finally you will be returned to
	the <i>Custom Voter List</i> screen. A number will
	be displayed next to the [Selection Criteria]
	button. This is the number of voters on your
	list.
In the Output Format field, from the drop down	Your report format is established.
list, choose the form in which you want your	
list. You have your choice of <u>Listing</u> , <u>Mailing</u>	
<u>Labels</u> , <u>Household Labels</u> , <u>ID Cards</u> , <u>Master</u>	
<u>Cards</u> , and several <u>Number of Registered Voters</u>	
reports.	
The <u>Grouping</u> fields allow you to gather	The criteria that will be used to group voters
common record traits in one place. You can	in your report are established.
employ up to three <u>Groupings</u> , using criteria	
such as the various <u>Districts</u> , <u>Jurisdictions</u> or	
Precincts.	
The <u>Sort</u> field determines in what order the	The order in which the names will print is
names will print. You can print alphabetically	established.
by name, by address, by registration date, by	
status, or by zip code.	
On the right side of the screen are Optional	The information that will appear on your
Data check boxes with which you can tailor the	report is established.
information that will appear on your report: this	
includes both public and non-public	
information. You can choose to include	
Optional Data (Mailing Address, Registration Data Voter Status) and Non-Rublia	
Date, Voter Status), and Non-Public	
Information (Date of Birth and Bar Code Coded DL) in your report.	
Report Title 1 and Report Title 2 allow you to	The title and sub-title will print at the top of
enter a title and a sub-title for your report.	each page your the report.
Custom Voter List defaults into the Report Title	caen page your the report.
1 field. If you want to enter your own report	
title, delete Custom Voter List from the Report	
Title 1 field and enter your own title. If you	
want to include a sub-title, enter it in the Report	
Title 2 field.	

Action	Result
Place a check mark in the Auto Print check box	The Custom Voter List Settings report will
if you want a separate page to print at the end of	print at the end of your list.
your report that will list the selection criteria	
and the report options you chose for your	
report.	
The new print option icons are located in the	How and when your report will print is
upper left corner of the screen. From left to	established.
right they are as follows:	
1. Print preview	
2. Print now	
3. Save to disk	
4. Zip file	
5. Print later	
Click on the [OK] button.	The report will start printing immediately, be
	saved to a disk, or sent to the <i>Local Report</i>
	Queue. You are returned to the QVF Main
	Desktop.

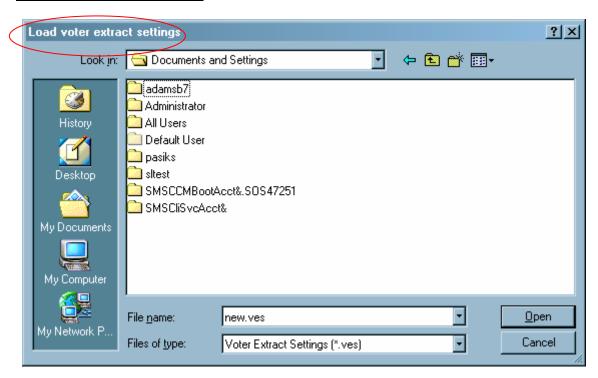
Saving a Custom Voter List Sort You May Want to Use Again



Custom Voter List sort settings may be saved for later retrieval and use.

Action	Result
When you initially build a report, you first go	
from the <i>Custom Voter List</i> screen to the	
Custom Voter List Selection Criteria screen.	
After you have chosen all of your selection	A number will be displayed next to the
criteria you will be returned to the <i>Custom</i>	[Selection Criteria] button. This is the
Voter List screen.	number of voters in your list.
In the upper right of the <i>Custom Voter List</i>	The Save voter extract settings screen
screen there is a box labeled Report Settings.	appears.
The [Load] button allows you to access a report	
setting that you had save previously. The	A <u>Settings</u> folder should appear in the <u>Save in</u>
[Save] button will allow you to save the report	field.
settings you just created. The [Report] button	
will allow you to print what report settings are	A list of previously saved settings will appear
included in a particular saved report format.	in the center of the screen.
Click on the [Save] button.	
Toward the bottom of the screen, in the File	Your report settings are saved and the <i>Save</i>
name field, enter the name that you want to	Custom Voter List settings screen disappears.
assign to this collection of report settings. Then	
click on the [Save] button.	

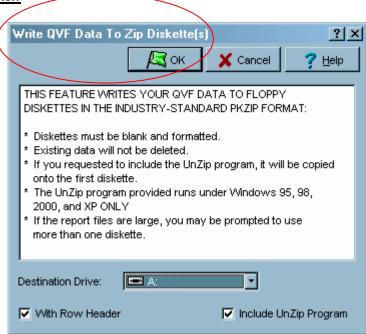
Using Saved Report Settings



Once you have saved your report settings you can use them at any time to automatically generate a new report.

Action	Result
In the upper right part of the Custom Voter List	The Load voter extract settings screen
screen click on the [Load] button.	appears.
From the list of saved report settings in the	The name of the chosen report settings is
middle of the screen click on the report settings	highlighted.
you want to employ.	
Click on the [Open] button.	The report settings are applied to your
	database and you are returned to the <i>Custom</i>
	<i>Voter List</i> screen. The number of voters who
	will appear on your list will be displayed next
	to the [Selection Criteria] button.
In the upper left hand corner of the screen, click	The report will print, using the option you
on the print option you prefer.	chose.
	You will return back to the <i>Reports Module</i>
	screen.

Printing to a Zip/Disk

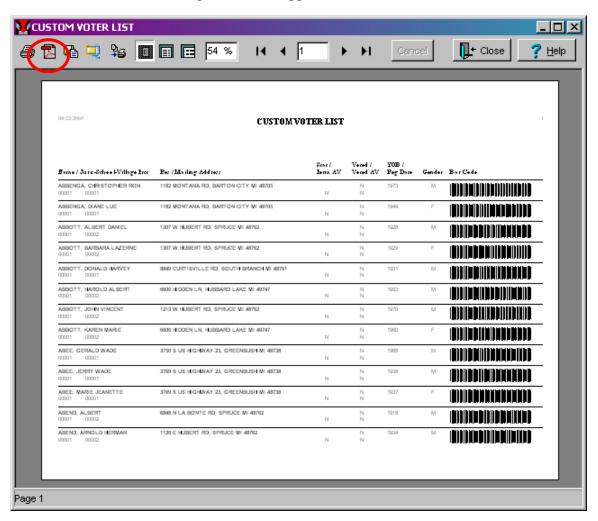


Custom Voter Lists contain more information than the old Public Lists, so only about 6,000 names will fit on a disk. The <u>Print to Zip/Disk</u> feature will automatically compress a report, allowing you to put about 24,000 records on a floppy disk. For larger jurisdictions some reports will not fit on a single compressed disk. In these cases, the system will prompt you when a second disk is needed.

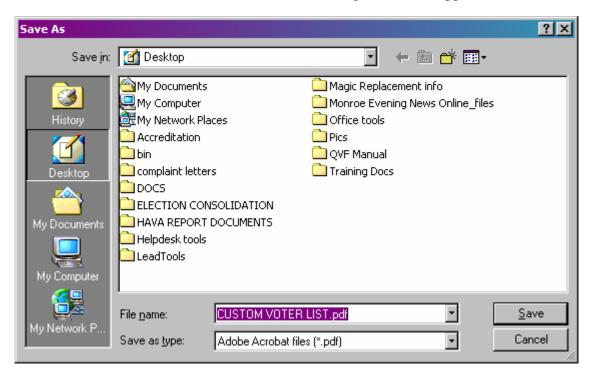
Action	Result
In the <i>Custom Voter List</i> screen, after you have	The Write QVF Data to Zip Diskette(s)
sorted your report, under Print Options choose	screen appears.
<u>Print to Zip/Disk</u> . Click on the [OK] button.	
The grid in the center of the Write QVF Data to	
Zip Diskette(s) screen contains general	
information on using the compression feature.	
At the bottom of the screen, the <u>Destination</u>	The destination for your report is set.
<u>Drive</u> field allows you to specify what drive you	
want the report information sent to. The A	
drive will default in this field; this is what you	
will use in most cases.	
In the lower right corner of the screen is a check	Whether or not the unzip program will be
box for <u>Include UnZip Program</u> . Putting a	included is determined.
check mark here will allow people whose	
computers do not have a zip program to unzip	
the file. If the person receiving the disk has an	
unzip program, such as PKZip or WinZip, they	
do not need this.	
Click on the [OK] button.	An information screen appears, "Please insert
	a blank formatted floppy in drive A."

Action	Result
Ensure that you have a formatted floppy disk in	The information screen disappears. The
your A drive. Then click on the [OK] button.	report is copied to the disk. When the
	copying is complete, the <i>Custom Voter List</i>
	screen disappears.
	If your report is big enough to require more
	than one disk, when the first disk is full, the
	message screen appears, "Please insert disk
	#2 of the set."
Insert your second disk and click on the [OK]	The message screen disappears and the report
button.	continues copying to the second disk. When
	the copying is compete, the <i>Custom Voter</i>
	<i>List</i> screen will disappear.

The QVF will now allow you to print in *PDF format*. To do this you must first go to *Print Preview*. The following screen will appear.

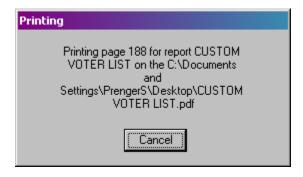


Click on the second icon from the left. The following screen will appear:



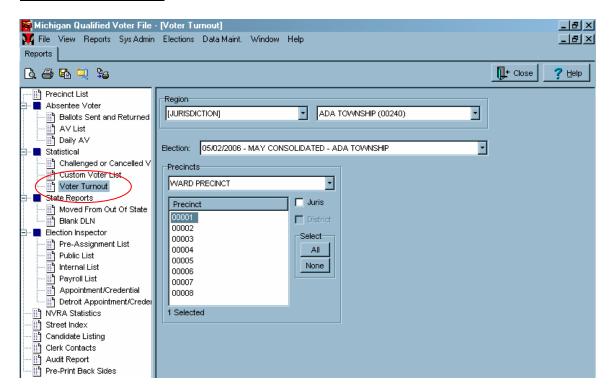
Save your file to your C drive. (Saving to the desktop will help you remember to delete the report when finished.)

The following screen will appear:



When the report is finished, close the print preview. You may now print the document from your desktop or save to a CD or disk.

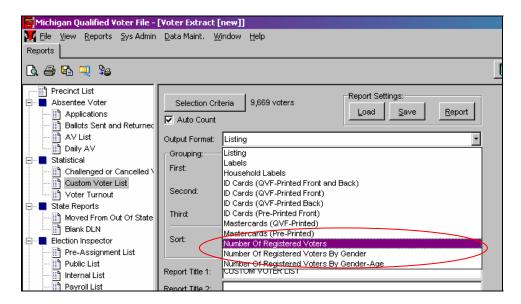
Voter Turnout Report



The *Voter Turnout Report* is designed to give you a statistical break down of the number of voters who participated in a particular election by precinct, gender and age. The report may be run once *Voting History* has been updated. The information for this report is stored on the server in Lansing, but is not continuously updated. You must update voting history within forty days of the election for it to be reflected on the *Voter Turnout Report*.

Action	Result
From <i>Reports</i> in the menu bar go to Reports	The <i>Voter Turnout</i> screen is displayed.
Module, Statistical and Informational, then	
click on Voter Turnout.	
Select the correct Region . Choose the Election	Depending on the election chosen,
from the drop down list.	jurisdiction, school district or village
	precincts will appear in the Precincts box.
In the Select box, you can use the [All] or	
[None] buttons to highlight or remove	
highlights from the precincts in the Precincts	
box. You can also highlight single or multiple	
precincts by clicking on them.	
Choose Print Now, Print Later, print to zip disk	Depending on which option you chose, the
or print preview and then create a PDF file.	report will either start to print immediately in
	the format you requested or will be sent to the
	Local Report Queue.

Number of Registered Voters Report



There are three versions of the Number of Registered Voters Report available in the *Custom Voter List* screen. You may choose from <u>Number of Registered Voters</u>, <u>Number of Registered Voters by Gender</u>, or <u>Number of Registered Voters by Gender/Age</u>. This report can be run by jurisdiction, school district, or for an entire county, along with many other sort options.

The Number of Registered Voters reports will only count the records of voters who are eligible to vote on the date that the

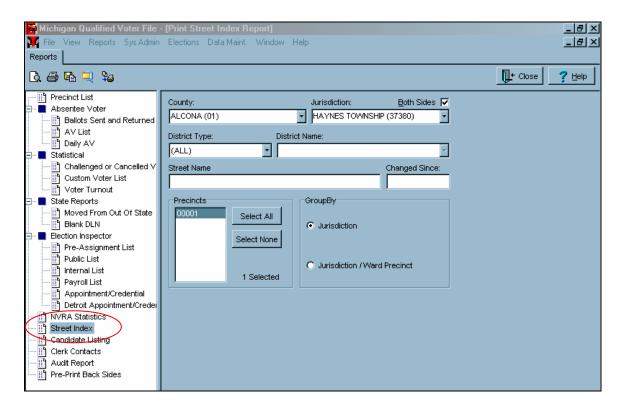
report is run. It will not count records that are in transition or records of voters who are not yet 18.

Action	Result
From <i>Reports</i> in the menu bar go to <i>Reports</i>	The <i>Custom Voter List</i> screen is displayed.
Module, Statistical and Informational and	
click on Custom Voter List.	
Click on the [Selection Criteria] button.	The Custom Voter List Selection Criteria
	screen is displayed.
Your <i>County</i> and <i>Jurisdiction</i> will already be	Your voters are sorted and you are returned to
chosen. If you want to run a Number of Voters	the <i>Reports Module</i> screen. A number of
Report for the entire jurisdiction click on the	voters will appear next to the [Selection
[OK] button.	Criteria] button.
If you want to run a Number of Registered	Your voters are sorted and you are returned to
Voters Report for a single precinct, click on the	the <i>Custom Voter List</i> screen. A number of
Precincts tab in the Custom Voter List	voters will appear next to the [Selection
Selection Criteria screen. Then place a check	Criteria] button.
mark next to Select Specific Items to Include	
and highlight the precinct for which you want to	
run the report. Then click on the [OK] button.	

Action	Result
Jurisdictions scripted to run school district precinct lists can run a Number of Registered Voters Report for an entire school district that extends beyond jurisdiction lines. In the <i>Custom Voter List Selection Criteria</i> screen remove the check mark from <u>Select Specific Items to Include</u> for Jurisdiction. (Do the same for County if the school district crosses the county line.)	The search will ignore jurisdiction lines.
Click on the Districts tab. Enter a check mark in <u>Select Specific Items to Include</u> . In the <u>District Type</u> field, choose <u>School</u> , and highlight the school district for which you want the report.	The report will orient on school district lines.
Click on the [OK] button.	Your voters are sorted and you are returned to the <i>Custom Voter List</i> screen. A number of voters will appear next to the [Selection Criteria] button.
In the <i>Custom Voter List</i> screen, choose one of the <u>Number of Registered Voter</u> reports from the drop down list in the <u>Output Format</u> Field.	You can choose from Number of Registered Voters, Number of Registered Voters by Gender, or Number of Registered Voters by Gender/Age.
If more than one jurisdiction is present in your list of voters and you want the report to sort by jurisdiction, choose <u>Jurisdiction</u> from the <u>First</u> drop down list in the <u>Grouping</u> box.	The report will break the numbers down by jurisdiction.
If more than one precinct is present in your list of voters and you want the report to sort by precinct, choose Ward/Precinct from the drop down list in the Sort field.	
Report Title 1 and Report Title 2 allow you to enter a title and a sub-title for your report. Number of Registered Voters defaults into the Report Title 1 field. If you want to enter your own report title, delete Number of Registered Voters from the Report Title 1 field and enter your own title. If you want to include a subtitle, enter it in the Report Title 2 field.	The title and sub-title will print at the top of each page your the report.
Place a check mark in the <u>Auto Print</u> check box if you want a separate page to print at the end of your report. This page will list the selection criteria and the report options you chose for your report.	The <u>Custom Voter List Settings</u> report will print at the end of your list.

Action	Result
The new print option icons are located in the	The report will start printing immediately, be
upper left corner of the screen. From left to	saved to a disk, or sent to the <i>Local Report</i>
right they are as follows:	Queue. You are returned to the QVF Main Desktop.
1. Print preview	Deskiop.
2. Print now	
3. Save to disk	
4. Zip file	
5. Print later	
You can run a Number of Registered Voters	
Report for voters qualified to vote in a	
particular election. This will include people not	
yet 18, who will be in time for the election. In	
the Custom Voter List Selection Criteria	
screen, add to your selection criteria the	
Election from the Elections tab.	
Toward the bottom of the Elections tab are two	The system will run a report based on who
check boxes for <u>Voted AV</u> and <u>Voted (non</u>	will be eligible in a future election.
AV); Remove these check marks.	
Click on the [OK] button.	Your voters are sorted and you are returned to
	the <i>Custom Voter List</i> screen. A number of
	voters will appear next to the [Selection
	Criteria] button.
Set up your Number of voters report as outlined	Your report will either start printing
above, and click on the [OK] button.	immediately or will be sent to the <i>Local</i>
	Report Queue and you are returned to the
	QVF Main Desktop.

Street Index

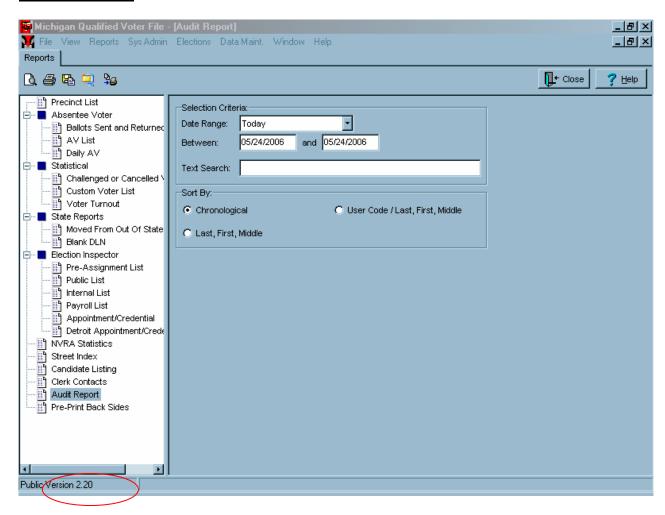


Printing Street Index Reports: A jurisdiction's street index can be printed for easy reference. The QVF software allows jurisdictions that are scripted to support school elections to print street indexes for entire school districts, which may extend beyond the boundaries of the jurisdiction. Street indexes can also be printed for other districts, such as county commission districts.

Action	Result
From the menu bar, under <i>Reports</i> , click on	The Print Street Index Report screen
Reports Module and then click on Street	appears.
Index.	
Ensure that the County and Jurisdiction are	The street index will run based on the criteria
correct.	specified.
In the Group By area, choose your preferred	The street index will print as specified.
print option.	
If you want to print a street index for a school	The street index will run based on school
district that crosses jurisdictional boundaries,	district boundaries.
choose <u>All</u> in the <u>Jurisdiction</u> field.	
In the <u>District Type</u> field choose from the drop	
down list <u>School</u> . Then in the <u>District Name</u>	
field choose the school district you want to run	
the street index for.	

Action	Result
The new print option icons are located in the	The street index for a school district will print
upper left corner of the screen. From left to	or be saved to a disk, as specified.
right they are as follows:	
4.51	
1. Print preview	
2. Print now	
3. Save to disk	
4. Zip file 5. Print later	
5. Print later	
If you want to print a list of just streets that	
have had some sort of change, enter a date in	
the <u>Changed Since</u> field.	
The new print option icons are located in the	An index of streets that have changed since
upper left corner of the screen. From left to	the date specified will print or be saved to a
right they are as follows:	disk.
1. Print preview	
2. Print now	
3. Save to disk	
4. Zip file	
5. Print later	
TC	V
If you want to print a report for a particular	Your report will be limited to just the street
street, enter that street name in the Street Name	indicated.
field.	

The Audit Report



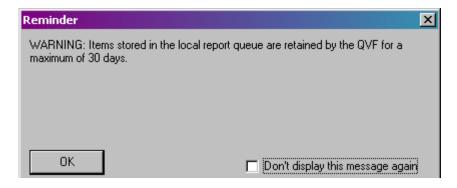
There is no longer a check box on the *Log On* screen for generating an Audit Report. Audit Report information is now saved automatically as work is performed. Audit Reports may be printed at any time for any time frame within the last six months.

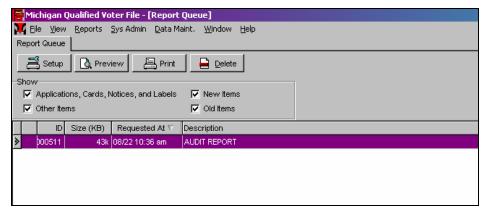
Action	Result
From <i>Reports</i> in the menu bar click on <i>Reports</i>	The <i>Audit Report</i> screen is displayed.
Module and then click on Audit Report.	
From the drop down list choose a <u>Date Range</u> .	The Audit Report will run for the time period
Your options are <u>Today</u> , <u>Yesterday</u> , <u>This Week</u> ,	indicated.
This Month, Last Week, Last Month or Custom.	
If you want to run your list for a single date or a	A custom Audit Report will run for the time
span of dates, enter those dates in the <u>Between</u>	period indicated.
and fields	
The <u>Text Search</u> field allows you to run a report	An Audit report will run for the time period
based on any information contained in the Audit	specified, limited by the text search criteria.
Report data. You can search based on voter	(All the changes made by a certain operator
names, actions, operators or addresses among	yesterday for instance.) You cannot search
other items.	by date in the Text Search field.

Action	Result
Sort By determines in what order the	The information sort is established.
information will appear. Chronological will	
sort entries by date entered. Last, First Middle	
will sort alphabetically by the voters' name.	
User Code/Last, First, Middle will sort by who	
entered the change, then alphabetically by the	
voter's name.	
Click on the preferred print option icon.	The Audit Report will print as specified.

Local Report Queue

When you open the Local report Queue, the following message will appear. This message informs you that reports are only retained in the QVF for a maximum of 60 days. If you wish, you may check the box "Don't display this message again". However, the reports will still be deleted after 60 days.

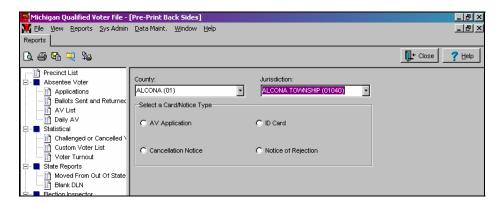




The *Local Report Queue* is where all <u>Print Later</u> jobs are stored. ID cards and Master cards, as well as AV applications and AV ballot mailing labels, are stored as a single batch job even when requested separately. Each batch job will contain a single day's production. (If you produce AV ballot mailing labels on Monday and Tuesday, these are stored as two separate jobs in the *Local Report Queue*.)

Action	Result
From <i>Reports</i> in the Menu bar click on <i>Local Report Queue</i> .	The <i>Local Report Queue</i> screen appears. All print items appear in the grid.
The radio button in the Order box determines the order in which items appear in the Local Report Queue screen.	By Date Requested will arrange your print jobs by the date/time they were sent to the queue. The most recent date/time is at the top.
	By Description will arrange your print jobs alphabetically in descending order.
The Show box allows you to limit what you see in the queue to just those items with check marks. When all four items are checked you see everything that has been sent to <i>the Local Report Queue</i> .	The <i>Local Report Queue</i> displays only those items checked.
Click on the job you want to print.	That line is highlighted.
You can highlight multiple items by clicking on a line, then holding down the Control key on the keyboard and clicking on other items.	Specific print jobs are highlighted.
In the lower right hand corner of the screen, you can choose to "delete" or "keep" an item after it is printed in the When done printing area.	When using the Manual Feed Tray 1 to print ID card and Master cards, card stock should feed into the printer shorter side first. The side you want to print on must be facing up.
Click on the [Print] button.	A print screen is displayed.
Choose the page <u>Range</u> you want to print and the number of <u>Copies</u> . When printing labels, you are able to choose the <u>Label Size</u> , and <u>Show Ballot Number</u> . Once you have made all of your choices click on the [OK] button.	Your job starts printing
As the job is printed, if you chose to <u>Keep</u>	A small printer icon will appear next to the print job.
As the job is printed if you chose to <u>Delete</u>	The item will disappear from the list.
To manually delete items from the <i>Local Report Queue</i> , highlight the item(s) you want to delete and click on the [Delete] button.	A <i>Confirm</i> screen is displayed, "Delete Selected Item(s)?"
Click on the [OK] button.	The <i>Confirm</i> screen disappears and the indicated jobs are deleted.

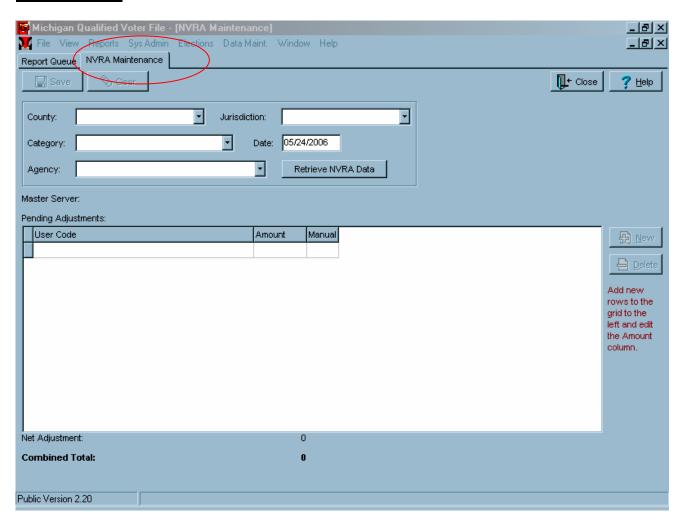
Pre-Print Back Sides



The *Pre-Print Back Sides* feature allows you to print batches of the backs of various cards and notices which contain standard information, ahead of time. This is a time saving feature that eliminates the need to flip the stock over after printing the front to print the backs.

Action	Result
From <i>Reports</i> in the Menu bar click on <i>Pre-Print</i>	The <i>Pre-Print Back Sides</i> screen appears.
Back Sides.	
Place the radio button next to the type of notice or	Choose any one of AV Application,
card for which you want to pre-print the backs.	Cancellation Notice, Confirmation Notice,
	<u>ID Card</u> and <u>Notice of Rejection</u> .
In the Number of Copies field, enter or use the	The printer will run the number of copies
arrows to designate how many copies you want to	designated.
run.	
Load the proper blank stock in your printer, then	The copies will start printing immediately.
click on the [OK] button.	

NVRA Statistics

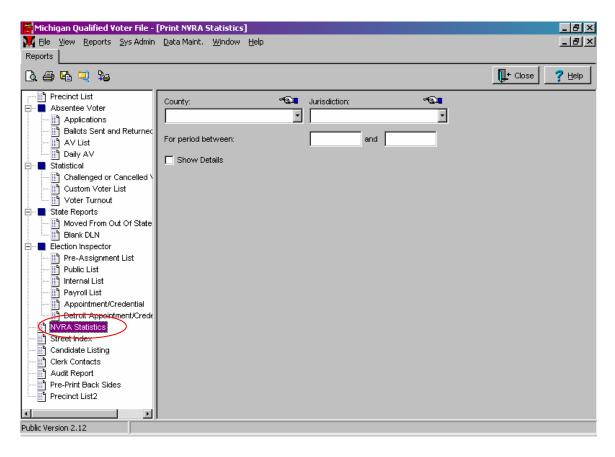


Starting with the 2002-2004 reporting cycle, you can use the QVF to track your NVRA reporting information. Most categories will be tallied automatically by the QVF application. Some adjustments may need to be made manually. For instance, you probably will not enter duplicate registrations into the QVF and then reject them as duplicates; but this is a category tracked by the NVRA report. Currently there is no automatic tabulation of Confirmation Notices Sent or Returned, so these categories will also have to be manually adjusted. You can manually adjust numbers for any NVRA tracking category in the QVF.

To manually adjust your NVRA statistics use the following instructions.

Action	Result
Under <i>Data Maintenance</i> click on <i>Tweak</i>	The <i>NVRA Maintenance</i> screen is displayed.
NVRA.	
Ensure that the County and Jurisdiction are	The data produced will be based on the
correct. Then, from the drop down lists,	category of transaction and the registration
choose a Category and an Agency.	agency you chose.
The Date field will default to today's date. You	The date entered will appear as the transaction
may change the date to any you wish.	date of the items you enter.
Action	Result

Click on the [Retrieve NVRA Data] button.	A list of entries that match the <u>Category</u> and <u>Agency</u> will appear in the <u>Pending</u> Adjustments grid. If there are no matches the
	grid will remain blank.
Click on the [New] button.	Your user code will appear in the <u>User Code</u> column of the <u>Pending Adjustments grid</u> , a "Y" will also appear in the <u>Manual</u> column and the Amount column will be highlighted.
Enter the number of transactions in the highlighted Amount field.	
Hit Tab , or click on the [New] button again to enter more transactions of this type.	A second line is added to the <u>Pending</u> <u>Adjustments</u> grid. The [Save Changes] and [Clear Changes] buttons become enabled.
After you have finished with the entries of this type, click on the [Save Changes] button.	Your changes are saved and applied to the NVRA data stored in your computer.
Click on the [Close] button.	You are returned to the QVF Main Desktop.



If you maintain your NVRA tracking information in the QVF, you will be able to use the NVRA report from the QVF to provide information to the state. NVRA Statistics can be run for any time period you desire. If you want to run a report containing NVRA statistics for you own jurisdiction do the following.

Action	Result
Under Reports click on NVRA Statistics.	The <i>Print NVRA Statistics</i> screen is displayed.
Designate a time period you want the report for	The report produced will give you totals by the
by entering "from" and "to" dates in the For	various NVRA categories for the time period
period between field.	between the dates specified.
If you want a report that lists dates of all	A complete report of all transaction between
transactions put a check mark in the Show	the dates specified will be produced.
<u>Details</u> box.	
Choose your Print Options from Print Now,	Your report will either print immediately or be
Print Later or Print to File.	sent to the <i>Local Report Queue</i> and you are
	returned to the QVF Main Desktop.